



Application Form 2024 Castlereagh Hills Golf Course

Membership Number:

Card Number:

Date:

Staff:

By signing this application form you are agreeing to pay your membership fee until 31st March 2025 and agree to the Terms and Conditions attached.

Signature: _____ **Date:** _____

Name:			
Address:			
Postcode:		Date of Birth:	
Home Telephone:		Mobile:	
E-Mail Address:			

Membership Type	Pay in Full	Cash	Credit / Debit Card	*Cheque
Full	£580			
Midweek	£420			
Young Adult (18-25)	£320			
Juvenile (8-17)	£80			
Couple	£800			
Family <small>(based on 2 adults & 2 children)</small>	£880			
Locker (if available)	£52			
Restaurant Levy	£30			

Membership Type	Subscription Pay in Full	Cash	Card	*Cheque
Dual Course Full	£680			
Dual Course Midweek	£470			
Dual Course Young Adult (18-25)	£470			
Dual Course Juvenile (8-17)	£100			
Dual Course Family <i>(based on 2 adults & 2 children)</i>	£920			
Dual Course Couples	£900			

Payment received "For and on behalf of Castlereagh Hills Golf Course
(Lisburn & Castlereagh City Council)"

*** ALL CHEQUES SHOULD BE MADE PAYABLE TO LISBURN & CASTLEREAGH CITY COUNCIL**

Your Personal Data:

What we need

Lisburn & Castlereagh City Council is the 'Controller' of the personal data that you provide to us. We only collect basic personal data, this does not include any special types of information, it does however include name, address, email etc.

Why we need it

We need to know your basic personal data in order to provide you with membership to Castlereagh Hills Golf Course. We will not collect any personal data from you we do not need in order to provide and oversee this service to you.

What we do with it

All personal data that we process is processed by our staff in the UK however for the purposes of IT hosting and maintenance this information is located on servers within the European Union. No 3rd parties have access to your personal data unless the law allows them to do so. We have a Data Protection regime in place to oversee the effective and secure processing of your personal data.

How long we keep it

We are required under UK law to keep your basic personal data (name, address, contact details) for 7 years after your membership expires after which time it will be destroyed. Information that you provide for marketing purposes will be retained until you notify us that you no longer wish to receive this information.

What we would also like to do with it

We would however like to use your name and contact details to provide you with members booking system and CHGC golf related information. This information is not shared with third purposes and you can unsubscribe at any time via phone, email or by post.

Declaration of Consent for the use of Photographs (Public Subjects)

Identification for Castlereagh Hills Golf Course Membership

Between - Castlereagh Hills Golf Course, Lisburn & Castlereagh City Council, Civic Headquarters, Lagan Valley, BT27 4RL

Membership No. _____ **Name:** _____

Hereinafter referred to as the 'Photographed person'

Subject Matter:

Photographic images of the Photographed Person on:

Date: _____ at Castlereagh Hills Golf Course.

Intended use:

To identify the Member using the swipe card to access Castlereagh Hills Golf Course.

Declaration:

The undersigned declares his/hers consent with the unremunerated use of the photographic images of his/her person for the purpose described above. Use of the photographic images for the purpose other than those described above or for marketing via the transfer of the images to third parties is strictly prohibited.

What are your rights?

If at any point you believe the information we process on you is incorrect you may request to see this information and even have it corrected or deleted. If you wish to raise a complaint on how we have handled your personal data, you can contact our Data Protection Officer who will investigate the matter. If you are not satisfied with our response or believe we are processing your personal data not in accordance with the law you can complain to the Information Commissioner's Office (ICO). Our Data Protection Officer is Mr Banks who you can contact at data.protection@lisburncastlereagh.gov.uk

Please click here to view our website www.lisburncastlereagh.gov.uk

I Agree

Signature: _____ **Date:** _____

CASTLEREAGH HILLS GOLF COURSE

TERMS AND CONDITIONS 2024/2025

1.0 TERMS AND CONDITIONS

Castlereagh Hills Golf Course Membership and activities are provided by Lisburn & Castlereagh City Council (LCCC) and other partner organisations.

This agreement is made on the terms set out below between Lisburn & Castlereagh City Council, 1 The Island, Lisburn BT27 4RL, (“we” and “us”) and “you” the member named and any family members named on the membership form.

By renewing your membership you are acknowledging and accepting that:

1.1 The information given by you on entering into this agreement is correct and will be relied upon by us.

1.2 This agreement will become binding upon both parties once your membership is renewed or completed as an online membership form.

2.0 IMPORTANT – USE OF YOUR INFORMATION

You have the right to know how we use your personal information. We may send you information about our products and services, however we will NOT pass your details to other companies for marketing purposes without your prior consent. You have the right to stop us contacting you for these purposes. To stop receiving any marketing/promotional information, email: chgcadmin@lisburncastlereagh.gov.uk. If you have supplied us with an email, we will contact you by email when we correspond with you.

3.0 YOUR OBLIGATIONS

3.1 To observe all health and safety rules ensuring equipment and facilities are used in accordance with all usage instructions.

3.2 Not to abuse the equipment or facilities and to conduct yourself in an orderly manner so as not to interfere with other members’ use of the facilities.

3.3 Not to abuse or misuse your membership for personal benefit or for the benefit of others.

3.4 To treat facilities, equipment, staff and other members with respect.

4.0 PRINCIPAL TERMS

4.1 This agreement commences once the lead party has renewed their membership or completed an online membership form. It is the responsibility of the lead party to inform the other members the content of these terms and conditions and make them aware of the privacy policy.

4.2 Your membership starts on the date chosen at the time of signing the membership form, the date chosen on the online membership form or the date you pay your membership renewal.

4.3 You will be entitled to all the rights and privileges exercisable for the type of membership chosen.

4.4 You cannot transfer this agreement to anyone else. You must not allow anyone else to use your card or your membership number. If you allow your card to be used by any other persons, your membership will be cancelled without refund of any fees. Other sanctions may apply at the discretion of the facility management.

4.5 Proof of identification, address and date of birth may be required before joining or on the first visit to a facility. For all concession membership types, proof of right to that concession is required prior to your first use. For certain concession memberships, proof of validity to still hold that concession status must be provided, periodically as required by us. If your entitlement changes, you must inform us immediately.

5.0 FEES AND CHARGES

5.1 All Memberships are subject to a pro rata amount which is payable immediately and is not refundable in any circumstances. The pro rata fee is payable to cover your membership from the date of membership to the end of March 2025.

5.2 LCCC do not offer a direct debit payment scheme. You can pay by the following options below:

- Pay your membership in full from the comfort of your home via the BRS App or Castlereagh Hills Golf Course website.
- Pay your membership in full by cash, cheque or credit card by contacting the Golf Course reception in person or by telephone.
- You can organise your own credit arrangements.

5.3 If you fail to pay any monies due under this agreement or if any cheque is returned unpaid or if any other form of payment is not honoured for whatever reason, your membership may be subject to cancellation.

5.4 You agree to advise us immediately of any change to the Member details provided. It is your responsibility to keep us updated.

5.5 If you fail to pay any amount due under this agreement for a period of more than thirty days, we will take action to recover any outstanding monies owed and you may be charged additional costs incurred by us in doing so.

5.6 All Membership prices are reviewed periodically.

5.7 Automatic renewal. On the 1st April every year, your membership agreement will renew for a further 12 months. We will write to you giving notice of this Renewal Period and the renewal Amount you will be committed to. Please note if your membership included the benefit of a free period then this will be reflected in your renewal invoice.

5.8 Once a year on renewal of your membership subscription, you are required to pay a compulsory restaurant levy.

5.9 If a locker is taken, monthly locker fees will be added to your membership fee.

6.0 CANCELLATION

6.1 You may prevent the Automatic Renewal on the 1st April by emailing or calling the CHGC administration team (you should give us not less than 14 days' notice).

6.2 Relocation: This agreement can be cancelled in the event that your new permanent address is more than 50 miles from the facility upon receipt of a copy utility bill or bank statement showing the new address.

6.3 Long term (over 3 months) illness or injury: This agreement may be cancelled in the event of an illness, injury or medical condition which, in the written opinion of a doctor or other suitably qualified medical practitioner, prohibits the playing of golf for 3 months or longer upon appropriate proof being provided.

6.4 Redundancy: This agreement can be cancelled upon appropriate proof of redundancy from your employer or other loss of livelihood.

6.5 Pregnancy: This agreement can be cancelled if you become pregnant upon the appropriate written proof being given.

7.0 GENERAL TERMS

7.1 If we agree to take no action or no immediate action against you for any breach of this agreement or give you extra time to pay or comply, it will not stop us enforcing the terms of this agreement if you fail to abide by any arrangement entered into with us in respect of the same.

7.2 This agreement is governed by the laws of Northern Ireland.

7.3 Abuse of booking privileges may lead to the Council cancelling your membership.

7.4 You agree to comply with the Course rules at the front of the facility and the Council's Behavioural Code which is issued in your welcome pack. We may make reasonable changes to these rules at any time, provided we give you reasonable advance notice of the change.

7.5 We may terminate this agreement with immediate effect on notice to you if you are in breach of Course Rules or the Council's Behavioural Code. In this event, you will not be liable for a refund.

8.0 GENERAL MEMBERSHIP CONDITIONS

8.1 All Members must produce a valid membership card in advance of taking part in any activity.

8.2 All members over 4 years must have an accompanying photograph taken/provided to validate their membership card.

8.3 Membership is subject to all members adhering to the rules of the course and management have the right to refuse admission or request that a customer leave the course.

8.4 Lost Membership Cards - A £5 replacement fee will be charged to replace a Membership Card.

8.5 Members who allow a non-member to deliberately make use of their membership card will have their membership suspended/terminated.

8.6 All eligible Tee Times etc. are available subject to demand/capacity and places will be allocated on a *first come* basis.

8.7 Customers are not permitted to either enter the facilities or take part in any activities whilst under the influence of alcohol or illegal drugs.

8.8 The taking of photographic or video imagery is not permitted in the Clubhouse changing room or toilets. If you wish to take a photograph in any areas of the Clubhouse then you should first report to the main reception desk at the relevant Club.

8.9 Smoking is not permitted in the Clubhouse, this includes the use of e-cigarettes.

8.10 Members who make an advance booking (in person or online) for an activity or sessions and then fail to attend without cancelling this booking in advance may have their facility to make advance bookings terminated or suspended.

8.11 If a member plays with a non-member at the course the non-member will have to pay the appropriate fee. See Golf Course prices online.

9.00 FREEZING

This agreement may be frozen in the event of temporary illness, injury or medical condition which, in the written opinion of a doctor or other suitably qualified medical practitioner, prohibits the playing of golf for a period of time.

10.0 DATA PROTECTION

We are committed to respecting your privacy. LCCC will adhere to all GDPR legislation. Please see our Privacy Policy by visiting www.castlereaghills.com

11.0 PHOTOGRAPHY

We use digital photo capture of members' images for the purpose of identifying the member when using their membership swipe card in Council facilities.

By renewing your membership or completing the on-line membership form, you are consenting to the use of the photographic images for the purpose of member identification. This includes photographic consent for yourself and in the case of household membership anyone included in your household membership (including all children aged 4-17 years).

12.0 GENERAL CONTACT DETAILS

If you have any queries about your membership, please contact a member of staff at the clubhouse reception or email chgadmin@lisburncastlereagh.gov.uk.